

**Patterer Technical Parts Company Limited,**  
Amata City Industrial Estate, Rayong  
7/238 Moo 6, T. Mapyangporn, A. Pluakdaeng,  
Rayong 21140  
Tel.: +66 (0) 38 650 480-2, Fax: +66 (0) 38 650 484  
Tax ID. No. 01055-4902-0172

**บริษัท แพทเทอเรอ เทคโนโลยีคอล พาร์ทส์ จำกัด**  
นิคมอุตสาหกรรมอมตะซิตี้ ระยอง  
๗/๒๓๘ หมู่ ๖ ต. มาบยางพร อ. ปลวกแดง  
จังหวัดระยอง ๒๑๑๔๐  
โทรฯ +๖๖ (๐) ๓๘ ๖๕๐ ๔๘๐-๒ โทรสาร +๖๖ (๐) -๓๘ ๖๕๐ ๔๘๔  
เลขประจำตัวผู้เสียภาษีอากร ๐๑๐๕๕-๔๙๐๒-๐๑๗๒



## Whistleblowing and Complaints

Patterer Technical Parts Co., Ltd. has a policy against fraud and corruption by conducting business with honesty, ethics, transparency and social responsibility, considering the benefit of all stakeholders and in accordance with the principles of good corporate governance, and not accepting any form of corruption, whether direct or indirect. The Company has established a channel for whistleblowing or complaints about unlawful acts, rules, regulations, Corporate Governance Policy Business Ethics and Code of Conduct for Business Partners. Any stakeholders such as shareholders, customers, competitors, creditors, government sectors, communities, society, officers and employees of the company can report or file the treason or grievance with detailed evidence to the company. In this regard, the Company will keep the status of the whistleblower/complainant confidential, including the restriction that only those responsible for investigating complaints can have access to such information.

### 1. Matters for receiving the whistleblowing or a complaint of corruption:

- Realize corrupt action related to the organization directly or indirectly, for example, seeing a person in an organization accepting bribes or offering bribes to government officials or private agencies.
- Found an action that violates the procedures under Company rules and regulations, inaccuracies in financial reports or deficiencies in the company's internal control system that raise suspicions that it may be a channel for corruption.
- See actions that result in the loss of Company benefits or damage to the Company's reputation.
- Found illegal actions, rules or codes of conduct of the company's operations

### 2. Channels for complaints, whistleblowing and hearing opinions

**Personal data of the complainant \*\* Data will be treated confidentially.**

Name-Surname

Telephone Number

E-Mail

**You wish to make a complaint**

- Employee  Top Management (Managing Director, Department Mana
- Managing Director
- Manager
- Department / Division

Department / Division

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Whom are you complaining about

Complaint details:

Please send complaints to the following e-mail address:

[info@patterer-thailand.com](mailto:info@patterer-thailand.com)